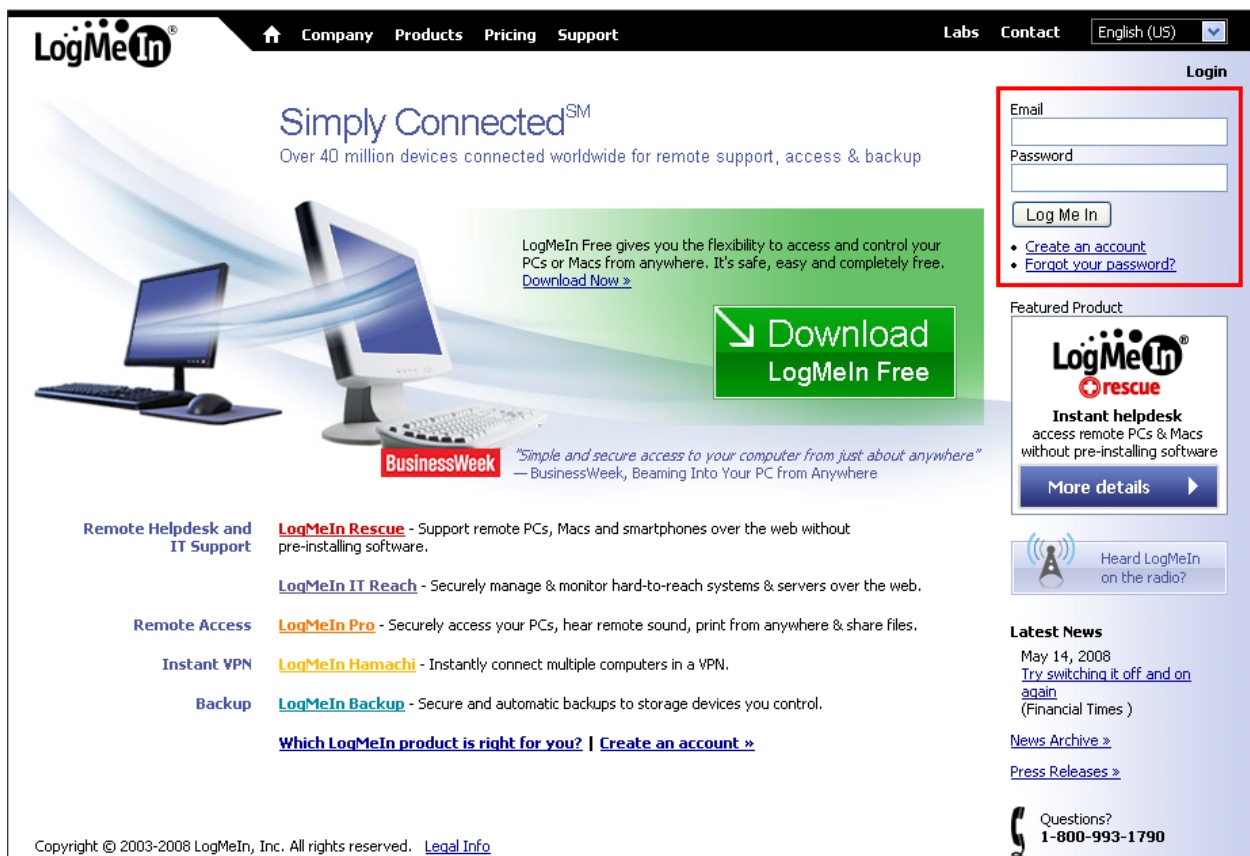


# How To Access, Install And Set Up LogMeIn

## Step 1 – Log In

Go to [www.LogMeIn.com](http://www.LogMeIn.com) to open the login page.

Log in with Email and Password details provided to you by PLANet Systems Group support and Click on 'Log Me In' button:



The screenshot shows the LogMeIn website's login page. The top navigation bar includes links for Company, Products, Pricing, Support, Labs, and Contact, along with a language dropdown set to English (US). The main header features the LogMeIn logo and the slogan "Simply Connected<sup>SM</sup>" with the tagline "Over 40 million devices connected worldwide for remote support, access & backup". A central graphic shows two computer monitors connected by a blue energy stream, with a "Download LogMeIn Free" button. A BusinessWeek quote is displayed below the graphic. On the right, a "Login" form is highlighted with a red border, containing fields for Email and Password, a "Log Me In" button, and links for "Create an account" and "Forgot your password?". Below the login form is a "Featured Product" section for "LogMeIn rescue" with a "More details" button. A "Latest News" section includes a date and a link to a news article. At the bottom, there is a "Questions? 1-800-993-1790" contact number and a "Legal Info" link.

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## Step 2 – Add Your Computer

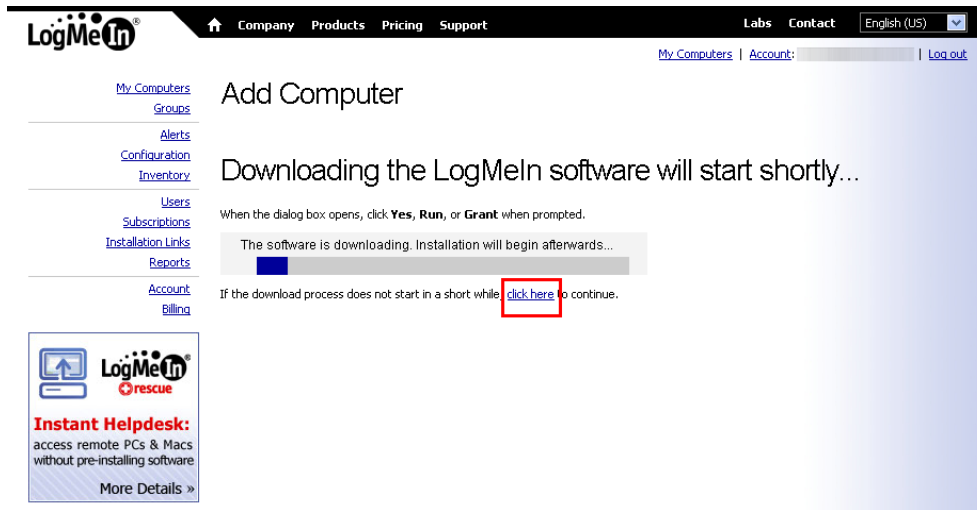
Click 'Add Computer' link:

The screenshot shows the LogMeIn 'My Computers' page. The navigation bar includes 'Company', 'Products', 'Pricing', 'Support', 'Labs', 'Contact', and 'English (US)'. The main heading is 'My Computers' with 'Simple View' and 'Advanced View' options. A yellow banner asks, 'Is this the computer you want to access remotely? If yes, click Add Computer.' The 'Add Computer' link is highlighted with a red box and an orange arrow. Below the banner, there is a 'Did you know?' section and contact information for support and sales.

Choose 'FREE' and click on 'Continue'

The screenshot shows the LogMeIn 'Add Computer' page. The heading is 'Add Computer' and the sub-heading is 'Select a LogMeIn Product'. There are three product options: 'IT-reach', 'backup', and 'FREE'. The 'FREE' option is circled in red. Below the options, there are 'Continue' and 'Cancel' buttons, with the 'Continue' button also circled in red. The page includes a sidebar with navigation links and contact information.

The download and installation will start automatically:



### Step 3 – Download

If the download and installation do not start automatically, click on 'click here' link to open this screen:



Click on 'Download Now'...

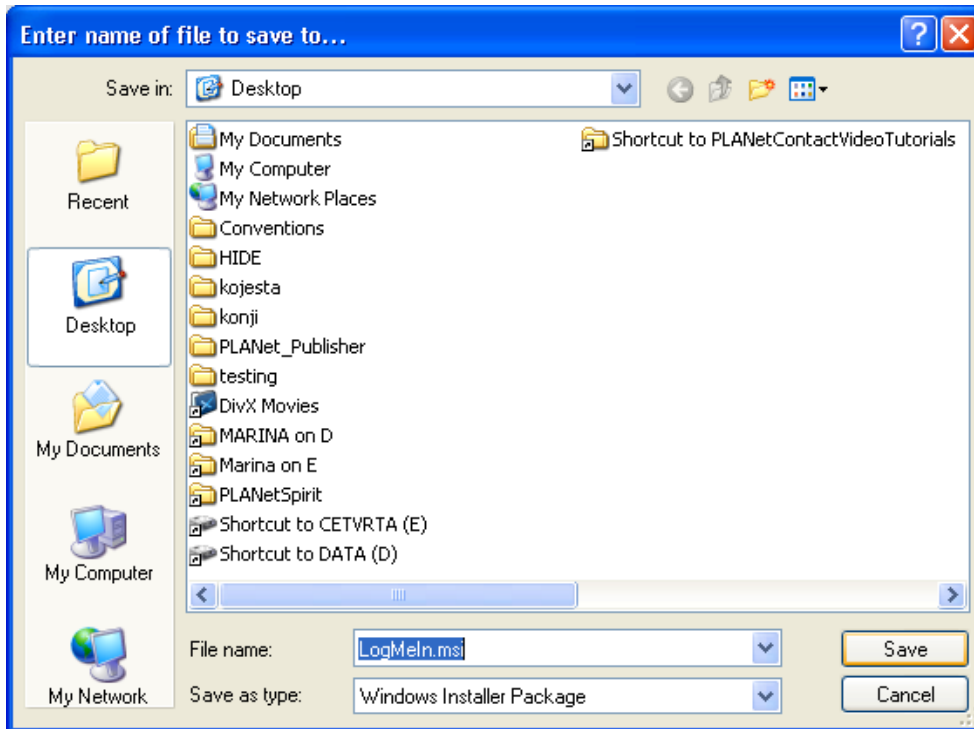


The screenshot shows the LogMeIn 'Add Computer' page. The main heading is 'Add Computer'. Below it, a message says 'Please wait, your download will start automatically.' and provides a link to 'Download Installer' if the download doesn't start within 15 seconds. The instructions are numbered 1 through 4:

- 1 Allow the Installer to Run**  
Click Open, then OK in the subsequent dialog boxes:
- 2 Follow**  
Click Next > in the subsequent dialog boxes:
- 3 Follow**  
Click Next > in the subsequent dialog boxes:
- 4 Finish**

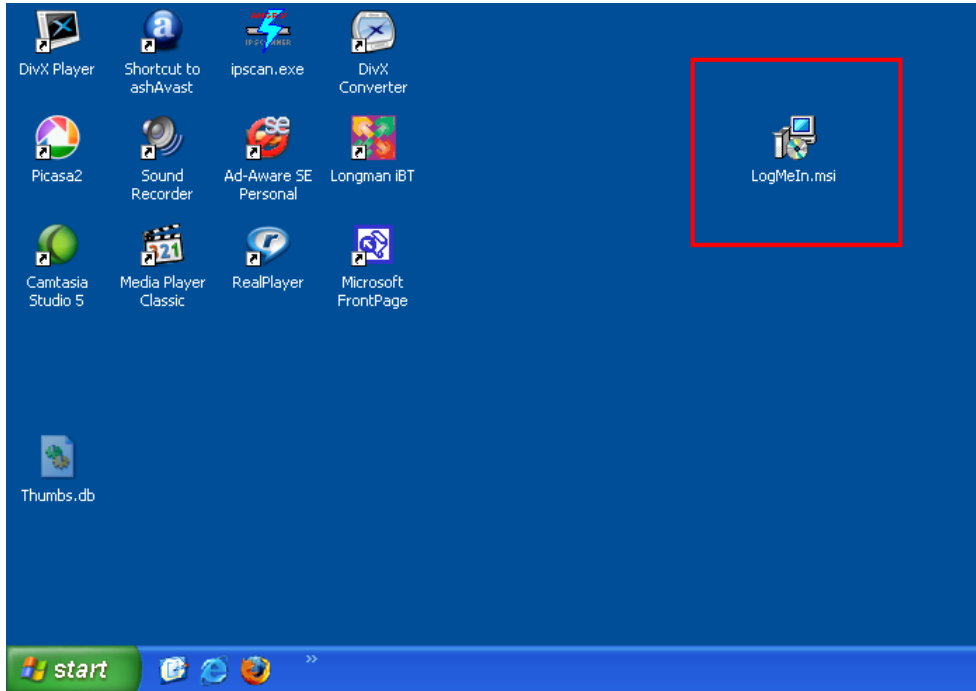
At the bottom of the instructions, there are two links: [Installation was successful](#) and [I need help with the installation](#).

... and choose to save the file to your Desktop.



The screenshot shows a Windows 'Save As' dialog box. The title bar reads 'Enter name of file to save to...'. The 'Save in:' field is set to 'Desktop'. The main area shows a list of folders and files, including 'My Documents', 'My Computer', 'My Network Places', 'Conventions', 'HIDE', 'kojesta', 'konji', 'PLANet\_Publisher', 'testing', 'DivX Movies', 'MARINA on D', 'Marina on E', 'PLANetSpirit', 'Shortcut to CETVRTA (E)', and 'Shortcut to DATA (D)'. The 'File name:' field contains 'LogMeIn.msi' and the 'Save as type:' dropdown is set to 'Windows Installer Package'. The 'Save' button is highlighted.

Upon downloading, locate the file LogMeIn.msi on your desktop and double-click on it to start the installation:



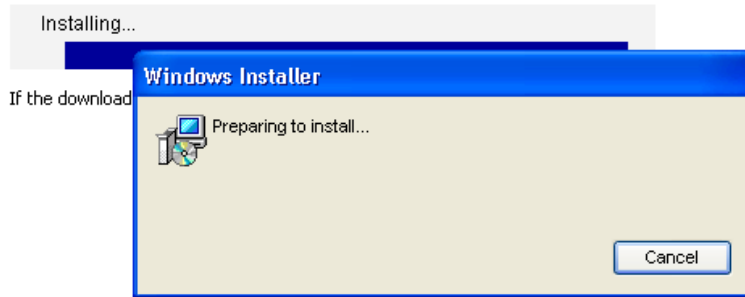
## Step 4 – Installation

If downloaded automatically, the Windows Installer will also start automatically to prepare for the installation of new LogMeIn software:

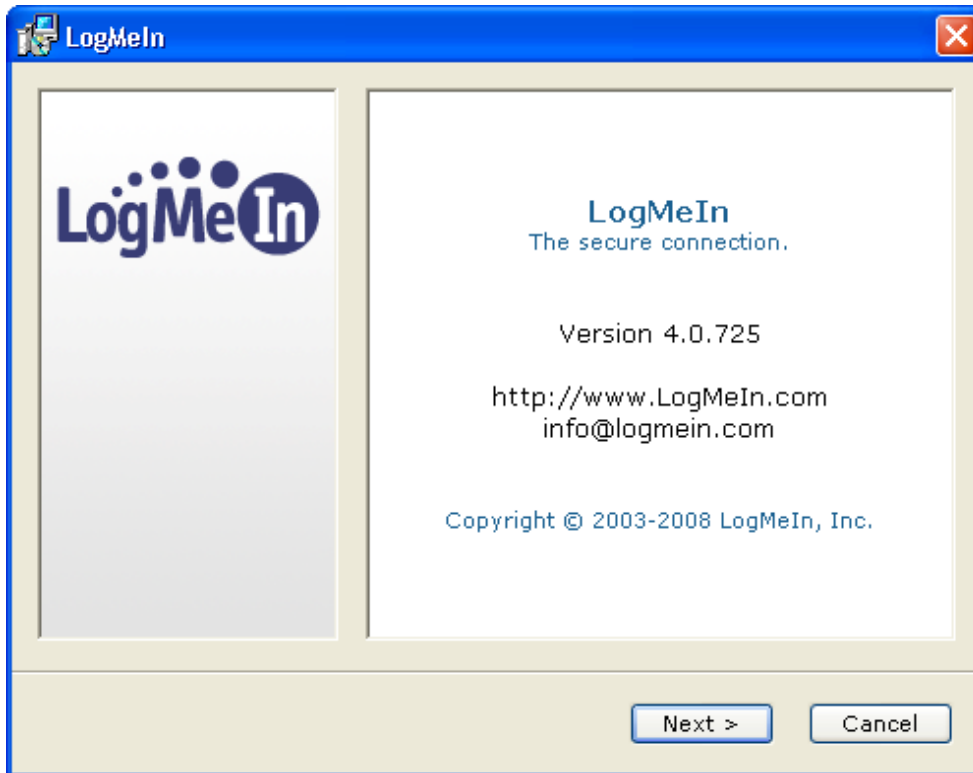
### Add Computer

### Downloading the LogMeIn software will start shortly...

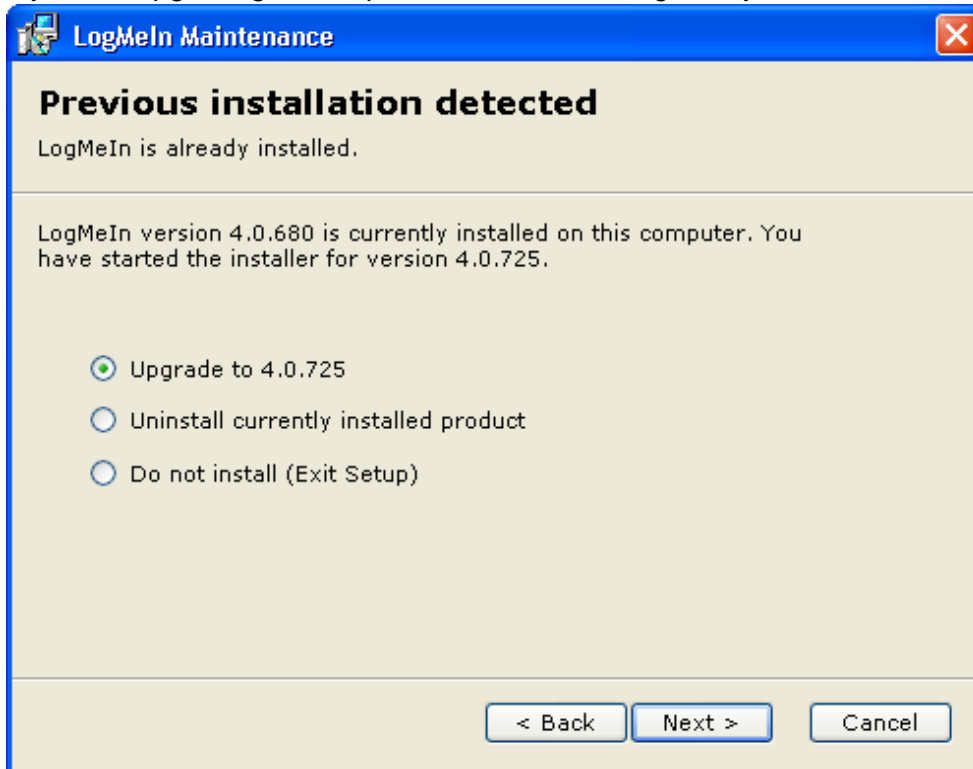
When the dialog box opens, click **Yes**, **Run**, or **Grant** when prompted.



When the following screen displays click on 'Next' and follow the instructions to proceed with the installation:

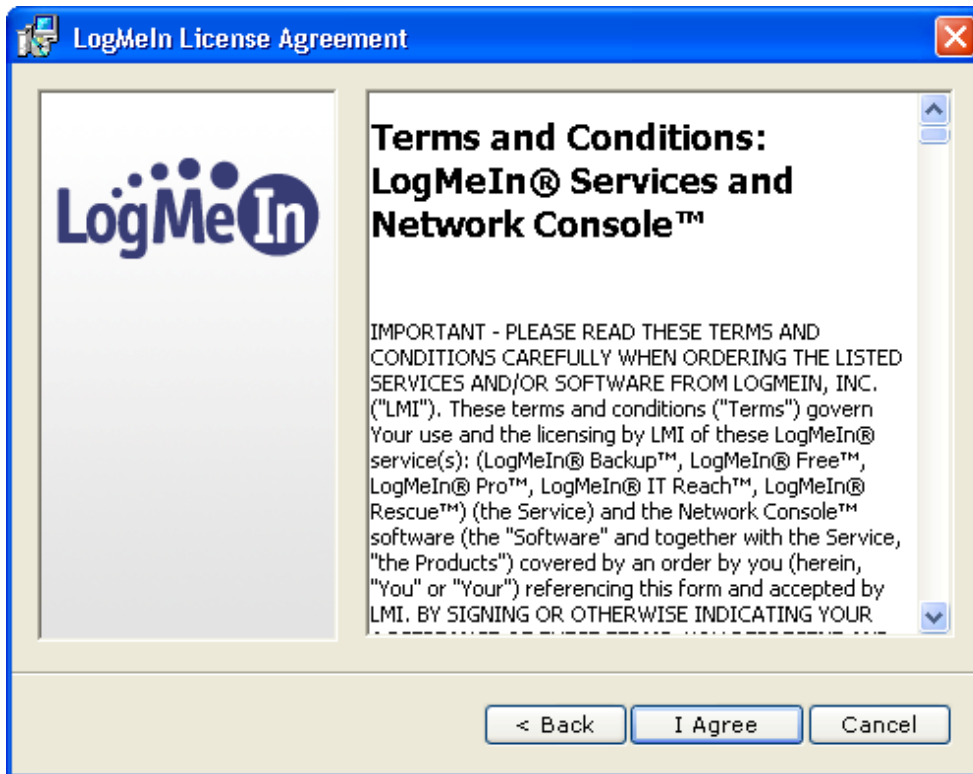


If you are upgrading from a previous version of LogMeIn you will see a screen describing this:

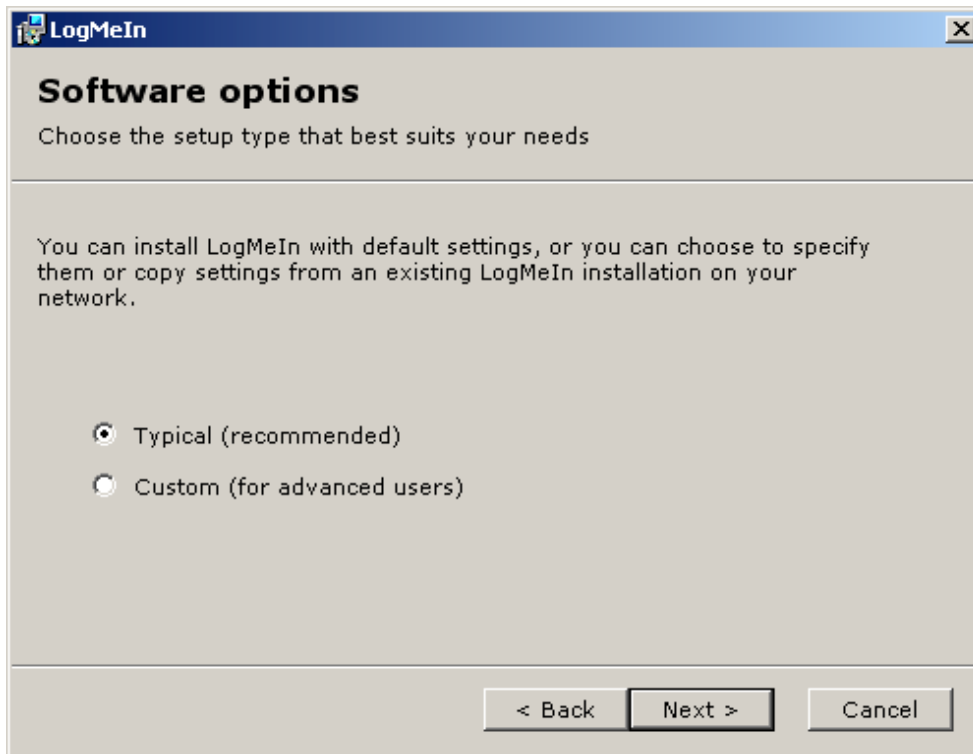


Mark 'Upgrade' and click on 'Next' to continue to the next step.

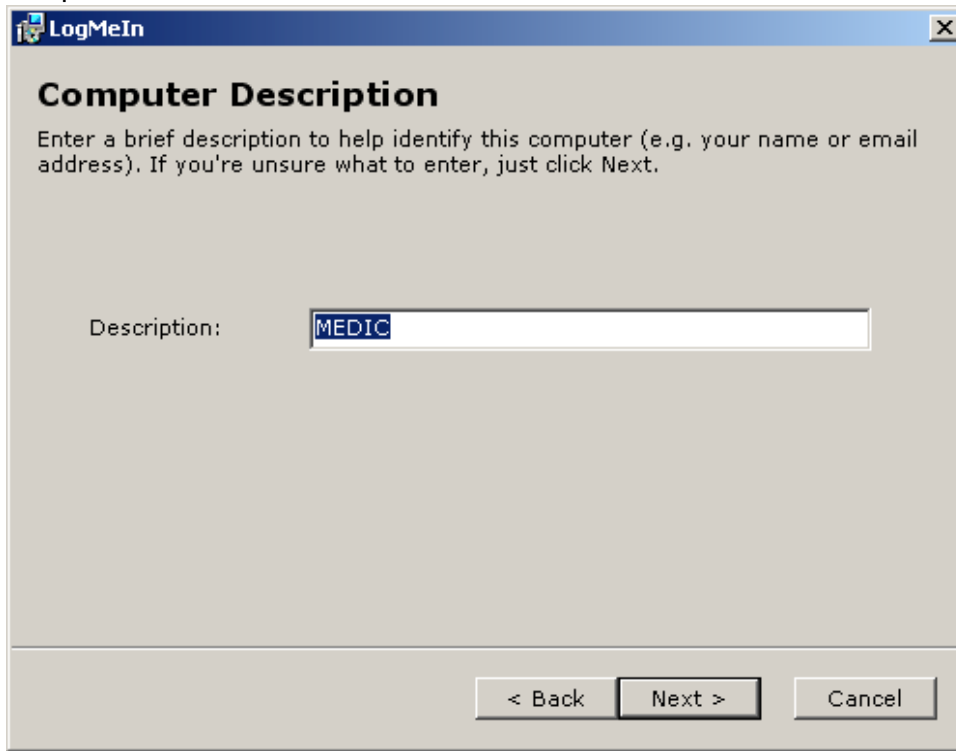
If installing for the first time, the previous screen will not be displayed, instead, the Terms and Conditions screen will open. You must click 'I Agree':



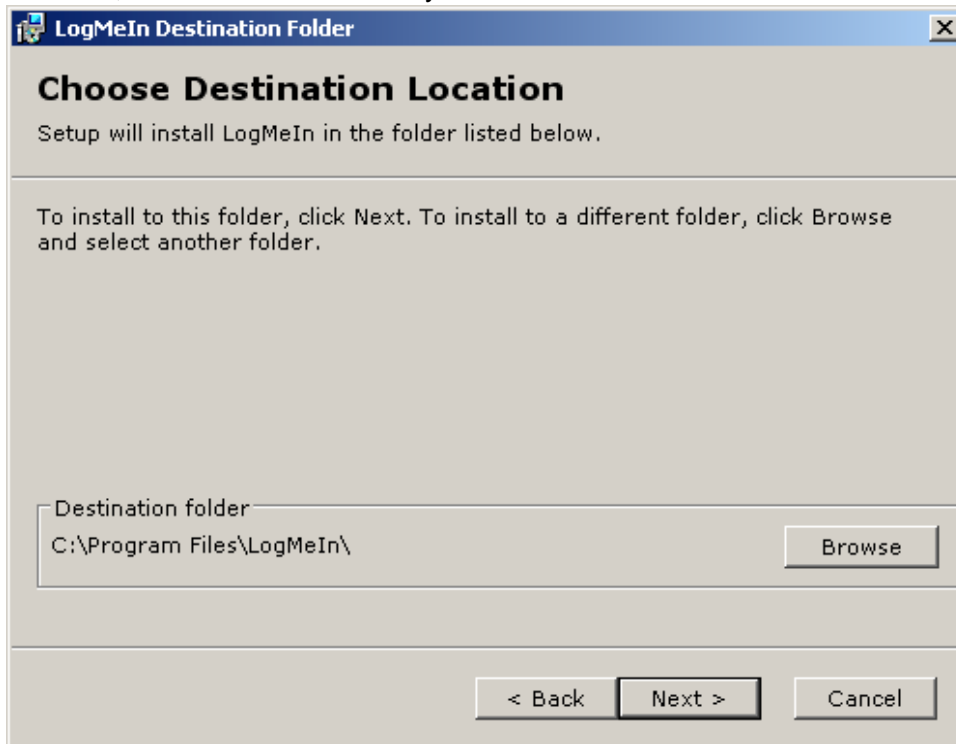
On the following screen choose the Typical setup type and click on 'Next':



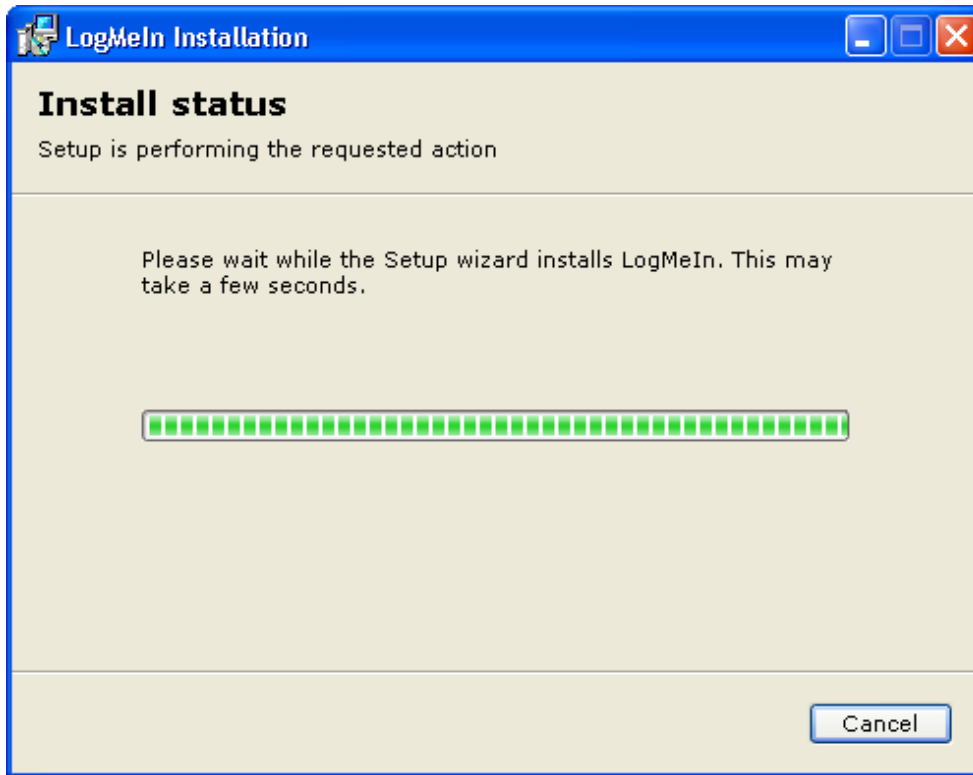
The installer will prompt you for a computer description. This will be used to identify the computer later:



You will then be prompted for a location for the installation. If a destination folder is not pre-selected, click on the hard drive you wish to install to. Then click 'Next':



The screen will then display messages and a progress bar to show the installation taking place:



Once installation is complete, click on 'Finish':



Upon installation, the following message will appear at the bottom right corner of your screen:



During the installation of LogMeIn.msi you might be asked for one more password.

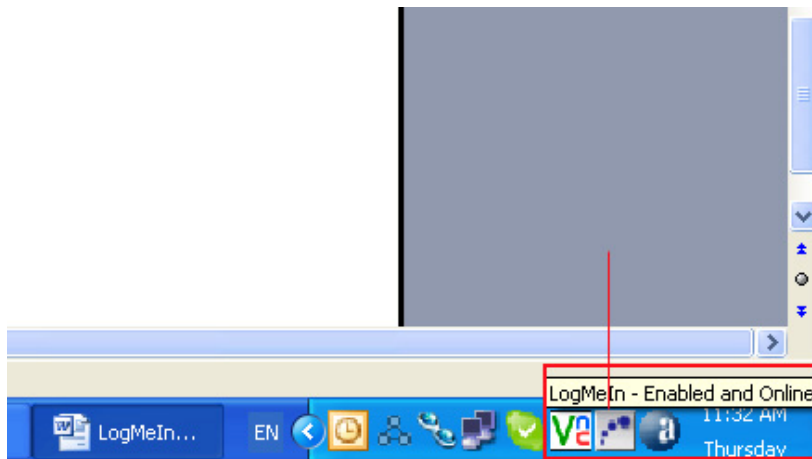
Send this new password of your choice to [support@planetsg.com](mailto:support@planetsg.com)

**IMPORTANT NOTE: For PC's with multiple users:**

If you are not asked for another password, you will have to provide your Windows user name and password i.e. the name of the user logged on to the computer while LogMeIn is online and enabled.

## End Note

If properly installed, the LogMeIn icon will appear at the bottom right corner of your screen:

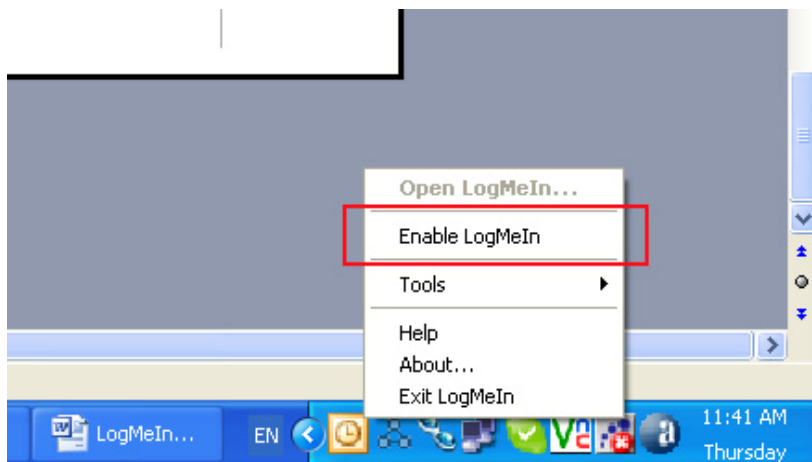


In order to be able to access your PC it has to be online with LogMeIn enabled. You can check the status of LogMeIn by hovering your mouse cursor over the LogMeIn icon – it should display the message: 'LogMeIn – Enabled and Online', as displayed on the image above.



If LogMeIn is disabled it will display the following icon:

You can control the status of LogMeIn by right clicking the icon to display the following dialog:



If you should experience any problems during the set-up process, please do not hesitate to contact PLANet Systems Group support by email to [support@planetsg.com](mailto:support@planetsg.com), or call 434.336.4357 to reach Vladimir Dukic.

## To remotely access your PC

All you have to do is leave your PC switched on and make sure it's online, then you can go anywhere in the world and access it from any other computer:

1. Visit [www.LogMeIn.com](http://www.LogMeIn.com)
2. Login with your LogMeIn account details
3. Click on the computer in the list (the computer description you have entered during the installation).
4. Login with the Windows username and password for your PC (applicable for PCs with multiple users) or second password registered at LogMeIn during the setup process (if applicable) – these details should also be provided to PLANet Systems Group support in order for them to be able to log in to your computer.
5. Click Remote Control

## Protecting your privacy

All customer information is held confidential. We do not sell our customer list or customer information to any other entities. Customer information such as name, e-mail address, mailing address, phone number, fax number and billing information is collected for the sole purpose of providing services to our customers and notifying them of improvements to our products and services.

PLANet Systems Group shall not sell, rent, trade or otherwise transfer any personal and/or traffic data or communications content to any third party without your explicit permission, unless it is obliged to do so under applicable laws or by order of the competent authorities.